

Terms and Conditions

Welcome to Self Medical Aesthetics. By using our website, booking an appointment, or receiving treatments, you agree to the following terms and conditions. Please read carefully.

1. Appointments & Cancellations

All treatments require advance booking. We kindly ask for at least 48 hours' notice for cancellations or rescheduling. Late cancellations or no-shows may incur a fee up to the full treatment cost. Deposits may be required to secure bookings.

2. Consultations

New clients must attend a consultation before treatment to assess suitability and discuss your goals. Consultations are non-transferable and may have a separate fee. Follow-up consultations may be necessary as part of your treatment plan.

3. Treatments & Results

All procedures are performed by qualified professionals. Results may vary and cannot be guaranteed. It is important to provide accurate medical history and inform us of any changes before treatment.

4. Prescriptions & Medical Advice

Anti-wrinkle injections and other prescription treatments require a face-to-face consultation with our registered medical prescriber. Virtual consultations are available but cannot be used for prescribing medication.

5. Payment

Full payment is due at the time of treatment unless otherwise agreed. We accept [list payment methods]. Prices are confirmed at booking and subject to change.

6. Refunds & Complaints

Due to the nature of aesthetic treatments, refunds are not available. Please contact us promptly with any concerns so we can address them professionally.

7. Confidentiality & Privacy

Your personal information is handled securely in line with our Privacy Policy. We will only use your data for treatment and communication purposes, and will never share it without your consent. Photos or testimonials used for marketing require your explicit permission.

8. Liability

We hold full professional and public liability insurance. We are not responsible for adverse effects caused by undisclosed medical conditions or failure to follow aftercare instructions. You agree to comply with all pre- and post-treatment advice provided.

9. Aftercare

Following aftercare instructions is essential for safe and effective results. Failure to adhere to these guidelines may affect outcomes and is not the responsibility of Self Medical Aesthetics.

10. Changes to Terms

We reserve the right to update these terms at any time. Updates will be posted here and communicated to clients as needed.

11. Governing Law

These terms are governed by the laws of England and Wales. Any disputes will be resolved in the courts of England and Wales.

Contact Us

For questions about these Terms and Conditions, please get in touch:

Email: hello@selfmedicaaesthetics.com