

Gift Voucher Policy

Thank you for choosing Self Medical Aesthetics gift vouchers — a perfect way to give the gift of confidence and self-care.

1. Validity

All gift vouchers are valid for 12 months from the date of purchase unless otherwise stated. Please ensure vouchers are used before the expiry date as we cannot accept liability for lost or expired vouchers.

2. Redemption

Gift vouchers can be redeemed against any treatment or service offered at Self Medical Aesthetics, subject to availability. They cannot be exchanged for cash or used to purchase other gift vouchers.

3. Booking & Appointments

To use a gift voucher, clients must book an appointment in advance. Gift vouchers must be presented or quoted at the time of booking and brought to the appointment.

4. Non-Transferable & Lost Vouchers

Gift vouchers are non-transferable and can only be redeemed by the named recipient. We do not replace lost, stolen, or damaged vouchers, so please keep them safe.

5. Part-Use & Balance

If the treatment cost exceeds the voucher value, the balance must be paid at the time of booking or treatment. No refunds or change will be given for any unused voucher balance.

6. Cancellation & Rescheduling

Cancellation or rescheduling of appointments booked with a gift voucher requires at least 48 hours' notice. Late cancellations or no-shows may result in the voucher being voided.

7. Terms & Conditions

By purchasing or redeeming a Self Medical Aesthetics gift voucher, you agree to these terms and conditions.

Questions?

Please contact us at hello@selfmedicaaesthetics.com